

iCORDIALITY

HOSPITALITY MANAGEMENT
SYSTEM



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Inspire Management Training Centre is proudly introducing iCORDIALITY, a fully integrated ERP system designated to empower hospitality industry and management organizations, improving your operations, upgrading your over-all control scheme, and scaling up your sales and marketing management .



Moreover, iCORDIALITY manages your employees work-flow, from attendance to documentations, as well as keeping you connected with your clients and/or partners in a faster, more convenient way .

In conclusion, having everything with a click of a button iCORDIALITY surely makes it better !.



Centralized Management System

iCORDIALITY centralizes all activities, manages all in-house operations and throughout your multiple locations .

Managers can use iCORDIALITY to delegate various tasks, including housekeeping, room service, and repairs .

This eliminates the chance of human error along the way, by tracking and documenting every process, with updates and alerts to help you supervise it all, and ensure that things are getting done, and enhancing the business growth .





Customer Service Improvement

Customer service is the most important aspect in hospitality, and your customers' satisfaction defines your success .

So, effectively managing and addressing customer concerns is essential to update your hotel, resort, or spa quality of service .

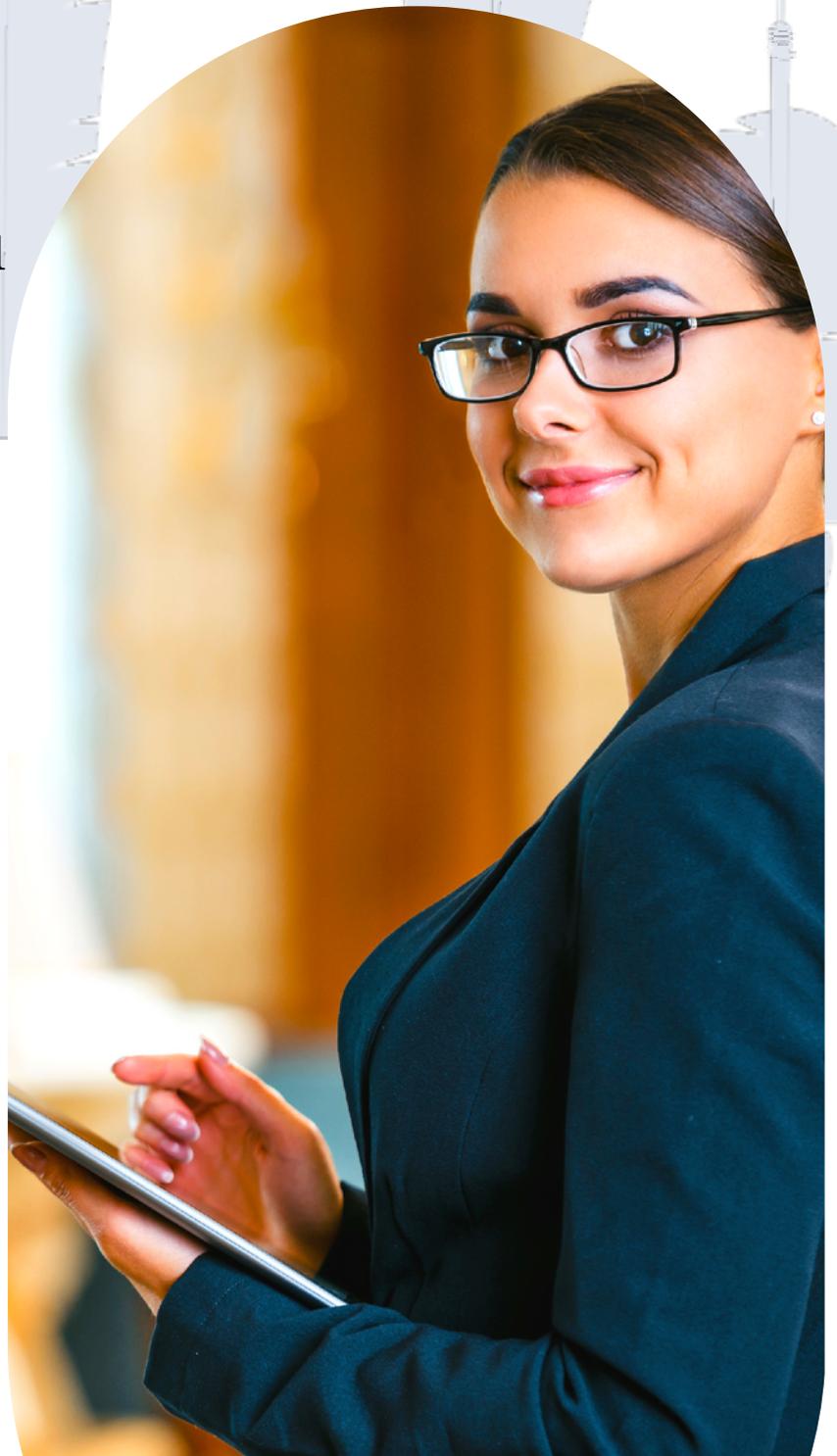
iCORDIALITY not only implement and unite customer service management into a single interface, it tracks guests' taste, room and restaurant preference, and gain insight into their typical stays .

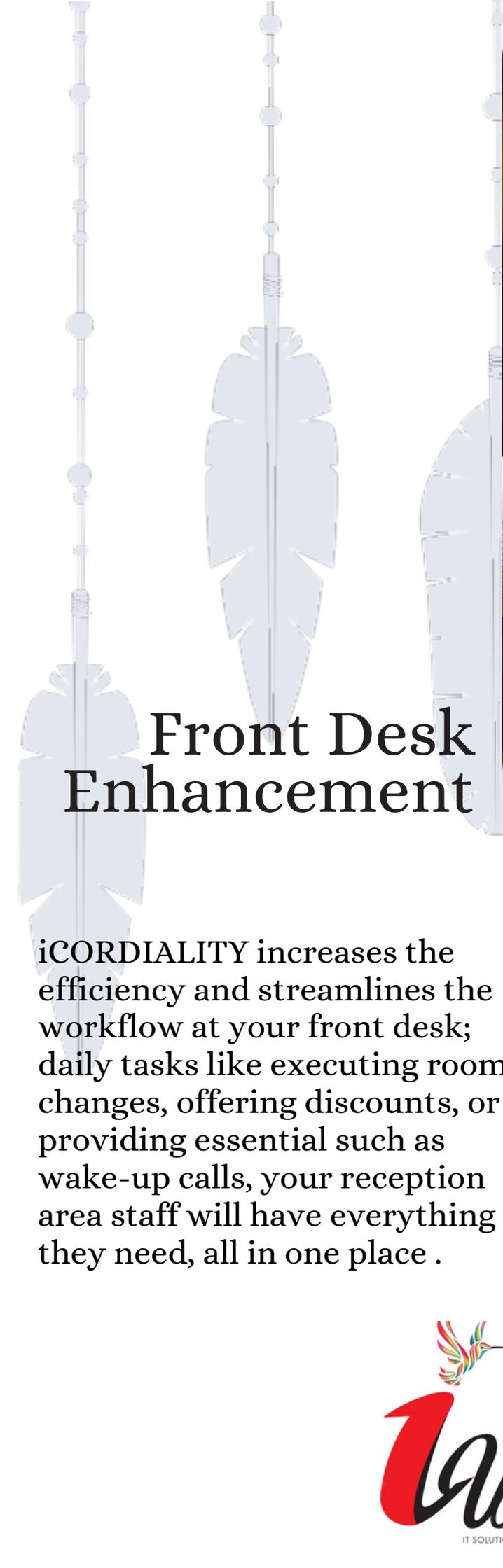


PRIMARY FEATURES

Reservation Management

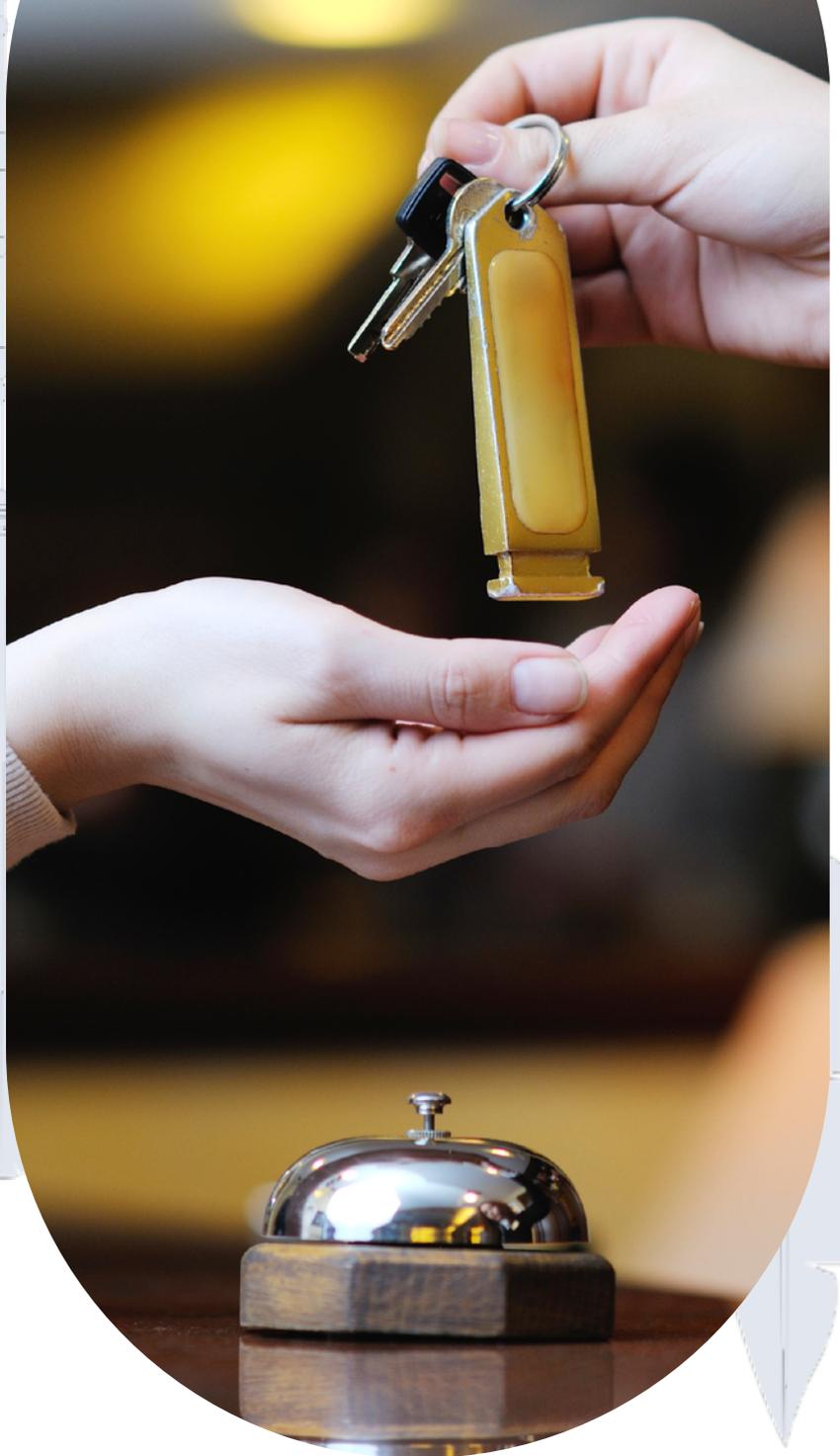
Hotels and resorts' reservations are another field in which iCORDIALITY is very useful, as it helps you merge records and improve performance, in addition to allowing you to view overall occupancy rates, update a room's status .





Front Desk Enhancement

iCORDIALITY increases the efficiency and streamlines the workflow at your front desk; daily tasks like executing room changes, offering discounts, or providing essential such as wake-up calls, your reception area staff will have everything they need, all in one place .





Business Office Optimization

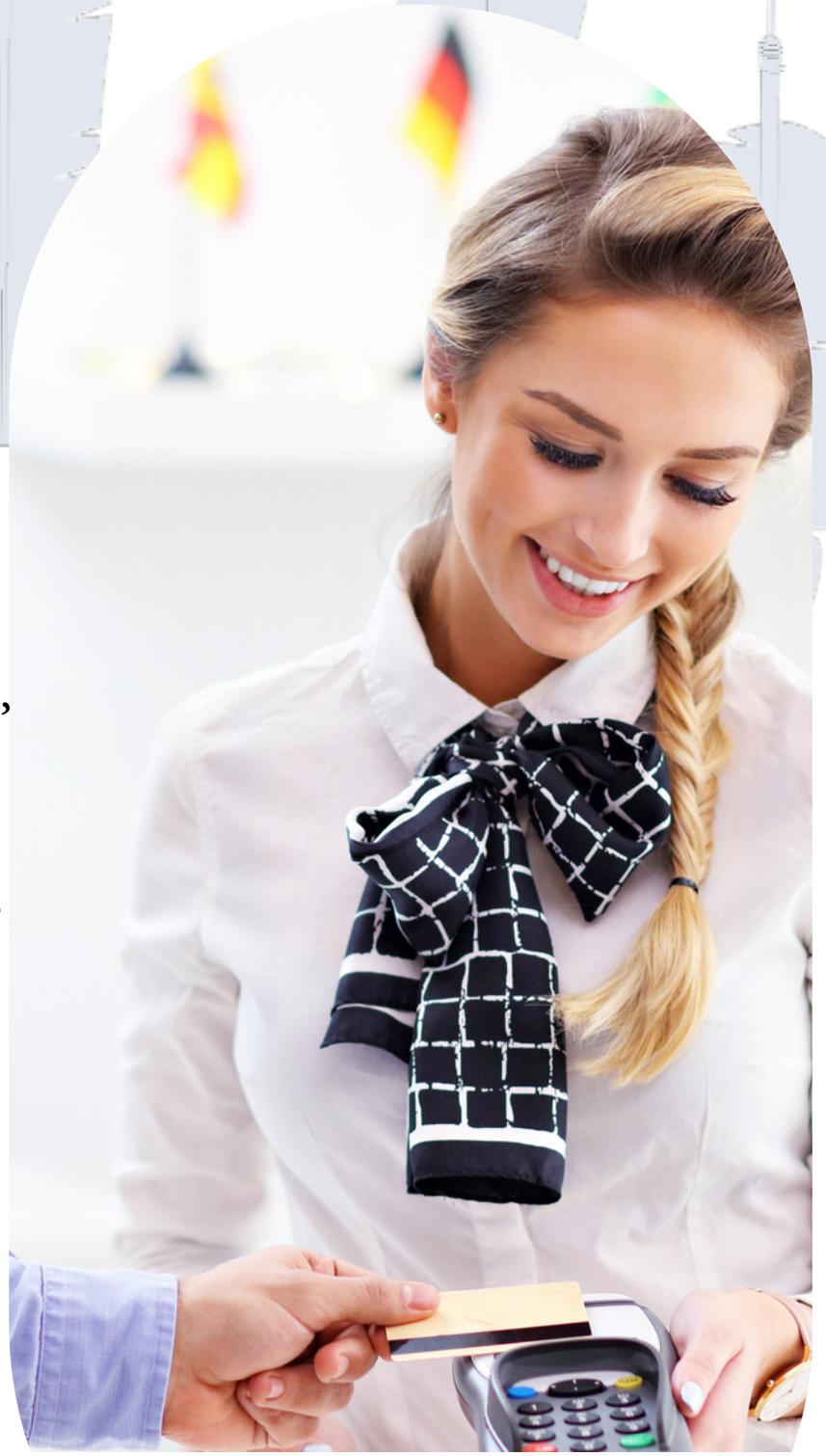
Working with iCORDIALITY makes your business office workflow amazingly easy, especially if you are operating multiple locations, with streamlined accounting processes, for one, you can limit your overheads, you can also view your business performance with relative ease and optimize reporting associated with multiple locations or departments .



Accounting and POS

Using iCORDIALITY, decent control over the interaction with suppliers, vendors is improved, iCORDIALITY also generates and organizes your list of customers; by analyzing and integrating with your point of sale (POS), giving you a very seamless experience with the whole process.

Managing charts of accounts, financial statements had never been easier, as well as creating and managing vendors' quotations, business budget plans and customers' promotions and vouchers .





iCORDIALITY

BE OUR GUEST,

AND GET IN TOUCH **NOW** !!



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